

## SMBC'S FREQUENTLY ASKED QUESTIONS

- Q1. What safety protocol will we follow to ensure those taking the temperature will be protected?  
A1. Personal protective equipment (gloves, face shields, masks, gowns) will be provided to each volunteer, and we will evaluate procedures and protocol frequently to ensure both volunteers and members' safety.
- Q2. How will we control the crowd in the vestibule waiting for a temperature check?  
A2. Temperature checking will be done prior to entering the church.
- Q3. If it is raining, how will we prevent members from gathering in the vestibule?  
A3. Members and guests will follow the Social Distancing Guidelines, no exceptions.
- Q3. Are there going to be masks for all members at the church?  
A3. No, members and guests are expected to arrive at church with their mask (store bought or handmade).
- Q4. Will everyone be required to wear a mask including children?  
A4. Yes, everyone on duty and in church attendance will be required to wear a mask during the entire service.
  - Per CDC guidelines shield and neck gators are not acceptable substitutes.
  - If for medical or personal reasons you are unable to wear a mask, we ask that you remain at home and continue to worship with us online.
- Q5. I am not comfortable returning to church yet. Will online services continue to be offered?  
A5. Yes! We encourage you to join us online until you feel comfortable attending in person. Our worship service will be streamed at 10:00am. You may stream our service at [www.smbcatl.org](http://www.smbcatl.org) or Facebook or YouTube.
- Q6. Will there be in person Sunday School?  
A6. Yes, Sunday school will be (Hybrid) both in person and via teleconference. The dial in numbers will remain the same and you will be able to join your class using your preferred method.
- Q7. Are service times changing?  
A7. No, worship service will begin at 10:00am.

- Q8. What will be the protocol for entering the church?  
A8. Ushers will seat all members and guests from front to back after their temperature has been checked. Health-related questions will be asked if a person has an elevated temperature.
- Q9. How will we manage families within the spacing limitation?  
A9. A family exceeding four {4} members with a maximum of seven {7} residing in the same household may be allowed on the same pew. Due to the size of our sanctuary, we will be able to safely physically distance, per our seating guidelines and restrictions to 4 attendees every other row.
- Q10. Will parents be encouraged to maintain their children as a health and safety precaution?  
A10. Children under 16 should be always under parental supervision, including using the restroom.
- Q11. How do we manage shared materials in the Sanctuary, e.g., microphones, Bibles, hymnals, and handheld fans?  
A11. There will not be any shared materials in the pews. Audio Ministry members will be responsible for microphones maintenance.
- Q12. Will we have programs or use the screen?  
A12. The church screen will be used for members and a backup program for the Moderator, Pastor, Musician, Audio Visual Ministry, and Chief Usher.
- Q13. How can I continue my giving?  
A13. During this time, we are encouraging digital giving. You may give as follows:
- Visit our website [www.smbcatl.org](http://www.smbcatl.org), click the “Give” tab and follow the directions.
  - Cash App - \$smbcatl
  - Text “SHILOH” and “Amount” to 73256
  - Mail your tithes and offering to: Shiloh Missionary Baptist Church  
1150 Westview Drive, SW **OR**  
P. O. Box 115417  
Atlanta, GA 30310
  - Place your offering in the collection basket
- Q14. How will offering be taken?  
A14. From the end of each pew, collection baskets attached to a long handle will be used to collect offering.

Q15. How is Shiloh cleaning its facility?

A15. It will be cleaned professionally prior to in person worship service and will continue to be routinely maintained. Atlanta Air Experts will provide feedback on improving the indoor air quality and the cleaning of ventilation systems (air duct cleaning), using the latest technology.

Q16. Will Church Office return to normal day and time of operation?

A16. You may call the church on Tuesday, Wednesday, or Thursday from 10:00am-4:00pm.

Q17. How will communion be served to those who cannot attend?

A17. Members are encouraged to contact the church office in advance for communion pickup at the church. Communion cups are routinely made available on Saturday before the 1<sup>st</sup> Sunday.

Q18. Will the choir stand be utilized?

A18. The choir loft is off limits to until further notice.

Q19. What do we do about Baptism?

A19. Baptism is cancelled until further notice.

Q20. Where will the Dance Ministry practice?

A20. Dance Ministry practice is on hold until further written notice.

Q21. Will the Shiloh Outreach Tutorial Service be operational?

A21. Shiloh Outreach Tutorial Service will not be operational until further notice.